



Legacy Transit Lines, LLC
response to the Covid-19 virus

*****Important Notice*****

Dear Valued Customers,

Legacy Transit Lines continues to operate normally as we adapt to the changes we are experiencing daily. We will keep our customers informed if we, as a business, make any changes to our routine.

As our team at Legacy Transit Lines monitor the updates, we are choosing to work with and follow guidance from the authorities.

We want to do our part in minimizing the impact and spread of the Covid-19 virus to other businesses and communities we serve. This is our approach.

Safety:

For our smaller moves, we are taking pertinent information over the phone. We ask our customers to be as prepared as they can be when calling for an estimate. We always strive to be thorough in providing estimates for our customers, this will not change however it may present challenges. We thank you in advance for your patience.

Team Member check in:

Each of our team members are following our instruction of notifying us if they or a family member is experiencing symptoms of the Covid-19 virus. They will only be allowed to return to work after being cleared by medical professionals.

Wellness Checks:

Approximately two days before your scheduled move, someone from our office will contact you via telephone to perform a wellness check.

Trucks and equipment:

All high touch surfaces are cleaned before and after each job, this includes door handles and steering wheels.

Social Distancing:

Upon arrival at our customer's homes or offices, our team is practicing the 6 foot social distancing between team members and customer, when possible. There may be occasions when this is not possible due to the nature of your belongings and home.

We have always practiced professionalism and respect by using an introductory handshake. However, during the Covid-19 period, for safety purposes, we will not use handshakes.

We will ask customers to allow for increased air circulation by opening windows and doorways, when possible.

As always, our customer's health and safety is our primary concern. We will continue to practice WHO (World Health Organization), local, and federal guidelines to avoid exposure and spread of the Covid-19 virus.

We want to thank you again for your patience while we navigate these new challenges. If you would like additional information, please contact us at: 479-871-1868 or info@legacytransitlines.com. Our office hours are 8am CT to 5pm CT, Monday through Saturday, and 9am CT to 1pm CT, Sunday.

Sincerely,

Mario & Tammy Cunningham

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The Legacy Transit Lines Team